

United States Postal Service®

INDUSTRYALERT

November 1, 2021

INCIDENT #6322461: Postage Statements Stuck in PMT Status

An issue has been identified which is impacting postage statements for customers who have permits linked to EPS, they are stuck in PMT status and are not finalizing.

Incident **#6322461** has been activated for this issue.

This issue is still under investigation.

Mailings will be accepted under the *PostalOne!* contingency plan.

The FAST Helpdesk and field Business Mail Acceptance units have been advised to accept mailings under the *PostalOne!* contingency plan.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours, please direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSCAdmin@usps.gov] or telephone [(877) 672-0007].

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